

What to look for in Charlotte NC

6 things a reliable company should have

- 1 BBB accreditation with A or A+ rating**
Verify at bbb.org -- do not rely on the company's own claims.
- 2 Written quote before any work begins**
Parts cost and labor cost shown separately.
- 3 Technicians who specialize in appliance repair**
Not a general handyman service.
- 4 Same-week or same-day availability**
Ask directly what their current lead time is.
- 5 Warranty on parts and labor**
Get the specific coverage period in writing.
- 6 Verifiable local address and phone number**
A real local presence, not a call center.

Red flags to avoid

- 1 No written quote before starting work**
Never authorize work without a written number.
- 2 Pressure to replace instead of repair**
Get a second opinion if this happens unprompted.
- 3 Very low advertised price that changes on arrival**
Compare total cost, not the teaser rate.
- 4 No itemized bill after the job**
You are entitled to see part number, part cost, labor hours, and rate.

4 questions to ask before booking

- 1 Do you waive the diagnostic fee if I proceed with the repair?**
- 2 Do your technicians carry parts for my appliance brand?**
- 3 What is your warranty on parts and labor?**
- 4 Can I get a written quote before you start?**

Just Call Appliance Repair covers Charlotte, Huntersville, Concord, Matthews, and Mint Hill.